

Dear guest,

a warm welcome to the **Hotel Burgas**. We are happy to have you as a guest in our hotel. Our purpose is to make your stay as comfortable as possible.

Please find attached some information that may be useful during your stay.

Best regards

your Hotel Burgas team

Hotel Rules

Dear hotel guest

The restaurant, coffee bar and all hotel rooms are **NON SMOKING AREAS** since the non-smoking-protective-law of 01 of January 2008.

It exist the possibility to smoke in front of the hotel entrée.

By any breach against the non-smoking-protective-law is an offense which can be punished by an administrative penalty since July 01, 2008.

We highly appreciate your understanding.

THE HOTEL MANAGEMENT



- The room keys have to be delivered by check-out respectively by departure!
- Determined damages at the hotel area as well as hotel room have to be reported immediately at the reception!
- People where no reservation and registration exists at the hotel there is no permission to stay overnight at another person hotel room!
- The **check-out** respectively the departure of the hotel room have to be **at 11 a.m.**

- We don't take accountability for valuables, lost or forgotten object

General Security

- For your own security, please keep your door to your room closed and locked at all times during your stay
- Please note that the hotel assumes no responsibility for valuables left in guestrooms
- **FIRE** Please leave your room immediately in case of a triggered fire alarm and gather on the lawn in front of the main house. The emergency exits is located where the hotel entrance is.

Hotel Information

- Front desk, dial 10 / Outgoing line, deal 0
- Phone calls over our telephone system in other networks are with costs
- Our reception is till 10:00 p.m. occupied
- **Wake-up call**, please contact the front desk

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| <ul style="list-style-type: none">• Free wireless Internet access is available throughout the hotel. Please connect to the network: Hotel Burgas and use the WPA code: 1814 0815 2008. Afterwards your electronic device remains automatically. For further help please contact our front desk. |
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- **Laundry service**, given to the front desk before 9.00 a.m. will be returned another day before 4 p.m.
- The room is at your disposal during **check-in** from 3 p.m. and **check-out** at 11 a.m.
- If necessary we have sewing kit, flat iron and iron-board, shoe cleaning kit, extra pillow, extra blanket, slipper, bathrobe and other care kit on inquiry at our reception



- If you want to send a **fax** or you need a **copies** please feel free to contact our reception staff (copies per page 0,75€ b/w, 1,25€ colored)
- If you want to secure your valuables or cash you can ask at the reception for our **hotel safe**
- **Breakfast times:**

Monday – Friday	6.30 – 9.30 a.m.
Saturday – Sunday	8.00 – 10.00 a.m.
- **Opening hours:**

Restaurant & Coffee bar	Monday – Saturday	11.30 a.m. – 10.00 p.m.
	Sunday	11.30 p.m. – 8.00 p.m.

We wish you a pleasant stay in our hotel

Service Guideline from A-Z

- **ADAPTER / ELECTRONIC CONNECTORS** Adapters and chargers are provided at the reception.
- **BABY BEDS** are available for 30,00€ per night. Please contact our reception.
- **BANKS** are located in the immediate vicinity. Please contact the reception.
- **CAR RENTAL** Our reception team will be pleased to assist you in ordering a rental car.
- **CAR SERVICE STATION / BICYCLE REPARATIONS** Our reception will be happy to help.
- **DOCTOR** Please call the reception. Our staff will be happy to help.
- **EXCURSIONS** Tips can be found at www.hotel-burgas.de or at any time at the reception.
- **FIRE EXTINGUISHERS** are located on every floor in the hallways and in the stairwell.



- **HAIRDRESSER** The reception can help you to book an appointment.
- **HOTEL RESERVATION** Take the opportunity to book your next stay in our house at the reception. Of course you can book your next stay at the relevant websites on the internet too.
- **IRONING BOARD** Please contact the reception for an iron and ironing board.
- **LUGGAGE SERVICE** If you need assistance with your luggage, please contact th reception.
- **LUGGAGE** We are happy to deposit your luggage in our luggage room. Please contact the reception.
- **MEDICAL STORE** is located right next to the hotel.
- **PETS / DOGS** Pets and dogs are allowed in our house. We charge EUR 14,00 per night for cleaning.
- **PLEASE DO NOT DISTURB** Please hang out the designated sign visible at the door if the room is not yet to be cleaned or if you do not want to be disturbed.
- **SAFE** For your valuables you can use the safe at the reception.
- **TAXI** Please contact the reception.
- **TRAIN / BUS** can be reached by walk from the hotel in 3 minutes distance.

We wish you a pleasant stay in our hotel



HOTEL BURGAS

Substations	Name	Numbers
10	Rezeption	03925/ 381778
11	Room 1	
12	Room 2	
13	Room 3	
14	Room 4	
15	Room 5	
16	Room 6	
17	Room 7	
18	Room 8	
19	Room 9	
20	Room 10	
21	Room 11	
22	Room 12	
24	Room 14	
25	Room 15	
26	Room 16	
27	Room 17	
28	Room 18	
29	Room 19	
30	Room 20	

The phone have to be unlocked by the reception before you can use it

By a phone call out of the hotel please press **zero**

Charge for copy: 0,25 €

Charge for fax: 0,50 €

(Ask for at our rezeption)

Hospital - AMEOS Klinikum Staßfurt

Bodestraße 11, 39418 Staßfurt

Tel.: +49 (0) 3925 262 0

(5 minutes away by walk)

Emergency call: 112

Police: 110

Pharmacy-Emergency finder 22 8 33*

from each mobile nationwide without area code

www.22833.mobi

*max. 69/ct/Min

Cab: 03925/ 30 30 30 or 03925/ 32 32 32

Internet is free of charge!

We wish you a pleasant stay in our hotel!



Hotel Burgas, Doppelzimmer